

New Patients:

Patients are seen by appointment only for office visits or (after establishing care) telemedicine. Should you call for an initial appointment and find that one is not immediately available, you can request to be placed on a cancellation list. This will provide a chance for you to be seen sooner. If you need to cancel your appointment, please give 24 hours notice so that others can be given the opportunity to take that schedule slot.

It is important to be prepared for your first appointment, since the goal is a formal interview. This will consist of answering several questions about the nature of the symptoms you are experiencing, the cause, treatment options, and prognosis (if indicated). Your initial appointment will take approximately one hour and will provide you the opportunity to ask questions about certain medications, treatments, etc... Bringing all of your medications to each appointment is also important so that Dr. Azatian will know exactly what you are taking and can make an informed decision about treatment and any drug interactions that could occur.

Another part of your initial appointment that you should consider is insurance. If you have insurance, we will be happy to file for you and check your benefits when you arrive. Since this can be a lengthy process, we ask that you arrive at least 30 minutes prior to your appointment time. This also allows you time to fill out clinical information if you have not done so online. Please remember, we cannot guarantee coverage or participation in most cases. Several insurance plans, e.g., Aetna and Cigna, have many different plans and options. We advise that you contact your insurance prior to your appointment to get an exact accounting of what your out-of-pocket expenses might be, in order to avoid any surprises.

Emergency Calls

I am available between 8:00 am and 5:00 pm Monday through Friday. Should you need to contact me for any reason outside of these hours, I have an answering service that takes calls and can reach me if necessary. For immediate, professional assistance, the Covenant Medical Center and University Medical Center emergency rooms can be utilized.

Medication

1. Continue to take your medication as directed.
2. Do not increase or decrease your dosage unless instructed to specifically do so.
3. Stop your medication if you develop side-effects or it seems to have an ill effect on you.
4. Do not combine your medication with any other without discussing this with your family doctor or me.
5. Do not combine your medication with alcohol.
6. If you have any questions about your medications, please call my office immediately.
7. If you are drowsy, do not drive or operate heavy/hazardous equipment.
8. Bring all of your medications to each visit.

Prescription Refills

To get your medications refilled, please contact your pharmacy to request a refill. The pharmacist will fill the prescription or call my office for refill authorization. Do not wait until you are completely out of medicine. To be sure that there is no lapse in your dosage, please contact the pharmacy 5-7 days before you are due for a refill.

Laboratory Test Results

Reports of blood tests or other studies (ECG, EEG, Sleep studies, etc...) are telephoned to you as soon as possible if abnormalities are found. Should your tests be within normal ranges, we will discuss the results at your next appointment.

Communication With Me

Patients can reach me in several ways. My office receives calls 24/7/365. Please leave your detailed message with the front desk staff during regular business hours. After hours messages can be left with the answering service. It is important that no matter whom you speak with to leave your message, that you give as many details as possible about the nature of your call. You may also send a confidential email through this website at any time. Emergency messages via this website are discouraged. If you have an emergency, please proceed to your nearest emergency room.